

Akane Harada

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I would like a position at a cafe and/or restaurant where I will be able to utilise my diligent and outgoing personality.

I began my working holiday in March and have worked a few weeks in Australia at Kokoro, a Japanese restaurant in Bunbury.

In Japan, I worked at a busy Tokyo airport for the Asiana airline's customer service department. Taking care of customers and giving them a pleasant experience is sometimes difficult, but there are a lot of happier times that make it a rewarding experience. I feel very happy and even more motivated when they appreciate what I did for them.

I would love to utilise my experience with your company.

EXPERIENCE

Kokoro Japanese Restaurant, Bunbury

March 2019 - Present

Taking orders for customers in person and on the phone, operating the register, coordinating with the cooks, and general customer service.

Asiana Airlines, Narita International Airport

February 2018 - January 2019

Customer service, operation duty, check-in for international travelers, baggage service. Making the customer's experience as easy and pleasant as possible and dealing with complaints, flight rescheduling, and other complications.

Tokyo Flight Kitchen, Narita International Airport

April 2016 - January 2018

Purchasing department; buying good quality ingredients, snacks, and alcohol for inflight meals from different food suppliers according to the needs of the airline.

EDUCATION

Meikai University, Tokyo

April 2012 - March 2016

Major in Foreign Language (English) and Culture.

WORKING HOLIDAY VISA 417

March 2019 - March 2020

LANGUAGES

English (upper), Japanese (native)